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APPLICATION FOR LETTERS PATENT

**REMOTE SYSTEM ADMINISTRATION USING
COMMAND LINE ENVIRONMENT**

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1 **TECHNICAL FIELD**

2 This invention relates to network system administration, and more
3 particularly, to a command line environment for remote network system
4 administration.

5
6 **BACKGROUND OF THE INVENTION**

7 Computing systems and networks today are complex and often vast. Some
8 large enterprises may have thousands of individual computing systems
9 interconnected over local and wide area networks. Keeping all these computing
10 systems running smoothly is crucial to the success of an enterprise. For this
11 reason, system developers endeavor to provide useful administrative tools for
12 system administration.

13
14 Because the typical system administrator is a very sophisticated user,
15 administrative tools are often more complex than applications intended for the
16 consuming public. For example, command line environments are still popular
17 with system administrators, even though the graphical user interface is preferred
18 by ordinary users. Often, administrators can perform relatively complex tasks
19 quicker using a command line than with a graphical interface.

20
21 The typical command line environment is provided by a shell operating on
22 a computing system. Typically, the command line environment provides a few
23 core commands that the administrator can execute. For more complex tasks,
24 typical command line environments allow commands to be "pipelined," which
25 means that two or more commands can be entered on the same command line, and

1 the results of each command are "piped" or passed to the next command in the
2 pipeline.

3
4 Despite their popularity with administrators, there has been little attention
5 paid to making the command line environments more usable and powerful,
6 especially for remote system administration. For instance, frequent is the case
7 when an administrator must perform some action on a remote computer or using
8 information gathered from one or more remote computers. However, even
9 relatively simple tasks prove daunting when remote execution is called for. In
10 addition, the complexities of state of the art computing systems are re-defining
11 what "remote" means. For example, today a "remote" system may be a different
12 process executing on the same computer, yet existing command line environments
13 ignore these situations.

14
15 Until now, a command line environment that provides sophisticated remote
16 system administration has eluded those skilled in the art.

17 18 **SUMMARY OF THE INVENTION**

19 The invention is directed to mechanisms and techniques for sophisticated
20 remote system administration. Briefly stated, a command line environment is
21 configured to receive a command line that implicates a plurality of remote nodes.
22 The command line environment is configured to establish a session, which may be
23 persistent, to each implicated remote node, and to initiate execution of the remote
24 command on those nodes. The session may be assigned to a variable, and the
25 remote execution may be performed concurrently. Results of the remote execution

1 are received and may be aggregated into an array. The command line environment
2 may distribute the task of establishing sessions to other systems to improve
3 performance.

4 5 **BRIEF DESCRIPTION OF THE DRAWINGS**

6 Fig. 1 is a functional block diagram generally illustrating a computing
7 environment that benefits from the mechanisms and techniques described in
8 conjunction with the present invention.

9 Fig. 2 is a functional block diagram illustrating in greater detail the
10 operation of the command line environment introduced in Fig. 1.

11 Fig. 3 is a functional block diagram of a hierarchical topology of computing
12 systems in a networked environment that may be administered by the command
13 line environment described.

14 Fig. 4 is a logical flow diagram generally illustrating steps that may be
15 performed by a process for remotely executing at least a portion of a command
16 line instruction.

17 Fig. 5 is a logical flow diagram generally illustrating a process for
18 enhancing the performance of the command line environment when issuing a
19 remote command to a large number of remote devices.

20 Fig. 6 is an exemplary computing device that may use an illustrative
21 command line environment.

22 23 **DETAILED DESCRIPTION**

24 The following detailed description pertains to one illustrative
25 implementation of a command line environment for executing remote commands.

1 This disclosure is for the purpose of illustration only, and is not to be viewed as
2 the only method of implementing the invention.

3
4 Fig. 1 is a functional block diagram generally illustrating a computing
5 environment **100** that benefits from the mechanisms and techniques described in
6 conjunction with the present invention. Illustrated are several computing systems
7 connected over a network **110**. More particularly, the network **110** connects an
8 “administrator” **112** computing system to several remote computing systems (e.g.,
9 Remote A **120**, Remote B **121**, and Remote C **122**. The several computing
10 systems may be parts of an enterprise network or any other administered network
11 environment. The remote computing systems may be physically located
12 anywhere.

13
14 The network **110** may be any mechanism for connecting different
15 computing systems, such as a local area network, a wide area network, or the
16 Internet. Each of the remote computing systems may be an individual computing
17 system in use by an end user, such as an employee or subscriber.

18
19 The administrator **112** is a computing system used by a system
20 administrator or the like to maintain the computing environment **100**. In other
21 words, the administrator **112** runs commands and performs tasks that may query
22 the status or state of other computing systems in the computing environment, and
23 make changes to one or more of the other computing systems. The administrator
24 **112** may also query or alter the state of the network **110**. The administrator **112**
25 includes an execution environment that supports one or more processes, such as

1 Process A 113 and Process B 114. Each process hosts at least one program or
2 application. In addition, one process (e.g., Process A 113) may host one or more
3 application domains, such as App1 115 and App2 116. Application domains are a
4 relatively new mechanism that allows multiple applications to execute within the
5 same process, yet still be isolated from other applications. The application domain
6 is a logical and physical boundary created around an application by a runtime
7 environment. Each application domain prevents the configuration, security, or
8 stability of its respective application from affecting other applications in other
9 application domains.

10
11 Each computing system in the computing environment 100 supports a
12 command line environment that implements the mechanisms and techniques
13 described here. As described in greater detail below in conjunction with Fig. 2,
14 the administrator 112 includes a command line environment that allows a user to
15 execute commands both locally and remotely. The administrator 112 is
16 configured to establish a session between its local command line environment
17 (also referred to as the "shell") and any one or more of remote systems. In this
18 implementation, the remote systems include remote computing devices (e.g.,
19 remote A 120), as well as other processes or application domains on the local
20 computing system (i.e., the administrator 112). Accordingly, unlike existing
21 systems, a user of the administrator 112 may establish a connection and remotely
22 execute commands either on remote computing devices or in another process or
23 application domain on the local computing device. In addition, the administrator
24 112 creates separate sessions to each remote system and so may initiate a
25

1 command for simultaneous execution on multiple remote systems, which has not
2 been done before now.

3
4 Fig. 2 is a functional block diagram illustrating in greater detail the
5 operation of the command line environment **200** introduced in Fig. 1. Illustrated
6 in Fig. 2 are the administrator **112** and several remote systems **201**. In this
7 example, two of the remote systems (i.e., Remote A **120** and Remote B **121**) are
8 remote computing devices. In contrast, another remote system (i.e., Remote N
9 **220**) may be another process on the local computer, executing code in another
10 application domain, or the like. In this implementation, the administrator **112**
11 performs remote administration on the remote systems **201**.

12
13 Each remote system includes several “commands” (e.g., cmds **222**). The
14 commands are relatively small code components that are used to perform system
15 administrative tasks. Examples may include a “process” command for identifying
16 each process executing on a computing device, a “dir” command for identifying
17 the files in a directory on a computing device, and many others. However, the
18 commands may include any executable component on a remote system.

19
20 Each of the remote systems **201** also includes a remote agent (eg., Agent
21 **224**), which is a component that responds to remote requests to execute one or
22 more commands (e.g., cmds **222**). In addition, the agents are configured to take
23 the results of the execution of one or more commands and create a package that is
24 returned to the requesting device. In one implementation, the package takes the
25 form of a serialized object that includes the results of execution, as well as meta

1 information such as the date and time of invocation, identifying information about
2 the particular remote system form which the results originated, and information
3 about the requesting entity. This and perhaps other information is bound up into a
4 return package **226** for transmission back to the requesting entity (e.g., the
5 administrator **112**).

6
7 The administrator **112** includes components that support the command line
8 environment **200**. More specifically, the administrator **112** includes commands
9 **250** similar to the commands resident on the remote systems, that are used in
10 system administration. The operations of the command line environment **200** are
11 governed by a core engine **251** that is configured to manage the flow of operation
12 and information among each of the several components, and between the
13 administrator **112** and each remote system **201**. The core engine enables user
14 input to be received (such as through a shell or the like) in the form of command
15 line instructions, and acted upon. The particular format of such a command line
16 instruction and the techniques for handling one are described in greater detail
17 below.

18
19 Additionally, the command line environment **200** includes a session
20 manager **253** function. The command line environment **200** is configured to
21 execute remote commands on multiple remote systems concurrently. To achieve
22 this, a different "session" is established between the administrator **112** and any
23 remote systems **201** identified in a command line instruction. The "session" **230**
24 represents a connection between the administrator **112** and the associated remote
25 systems **201**. In response to a command line instruction that implicates a remote

1 system, the session manager **253** interacts with the agent (e.g., Agent **224**) on the
2 remote system to invoke a process on the remote system and to create a connection
3 to that process. That connection is termed a “session.” One or more sessions may
4 be established from the command line using a particular command, such as may
5 take the following form:

6
7 \$C = new/session -node N1,N2,N3 -creds {XXX} -session yes

8
9 In this example, the phrase “new/session” indicates that a new session is to
10 be created. The parameter “-node N1,N2,N3” indicates the nodes (remote
11 systems) to which the session(s) are being created. As an alternative to the “-
12 node” parameter, a “-workerprocess” parameter may be used to create a session to
13 an alternate process on the local machine, or a “-appdomain” parameter may be
14 used to create a session to another application in a different application domain in
15 the same process. The parameter “-creds {XXX}” identifies any particular logon
16 credentials used to connect to the remote system **201**. And finally, the parameter
17 “-session yes” is used to indicate whether to persist the session or not. Persisting a
18 session is useful in the case where multiple commands may be called remotely
19 using different command lines. Unlike prior systems, a session allows a remote
20 process to be reused for multiple command line instructions. This ability
21 improves automated administration and scripting.

22
23 Referring again to the example command line above, the use of the “\$C = ”
24 syntax in conjunction with creating the new session assigns the new session to the
25 environment variable “\$C.” Environment variables **275** are essentially variables

1 maintained by the shell that are made available to other tasks and are often used to
2 share information between processes or applications. By assigning a session to an
3 environment variable, different commands can make use of the session by simply
4 referring to the environment variable. Also, since a single session can include
5 connections to multiple remote systems, several commands can be issued by
6 issuing them to a single environment variable, thus greatly simplifying larger scale
7 ("1:many") administrative tasks. What follows here is an illustrative command
8 line that may be used to take advantage of this capability:

9
10 \$A = rcmd \$C get/process
11

12 This example builds on the prior example by invoking the remote command
13 (rcmd) get/process on the remote systems having sessions identified in the
14 environment variable "\$C". In accordance with the above command line, each
15 remote command is initiated simultaneously. This feature is a great enhancement
16 over existing command line environments, which would have required the coding
17 of a loop or similar operation to launch the command on each remote system. In
18 this way, the technique of this implementation achieves the performance benefit of
19 concurrent command processing, rather than having to serially execute each
20 remote command.

21
22 In addition, the results of each of the individual remote commands are
23 aggregated into the environment variable "\$A" by an aggregator 255. In other
24 words, when one remote system having a connection referenced in the session
25 "\$C" returns its return package (e.g., return package 226), the aggregator 255

1 includes that data in the specified environment variable, "\$A" in this instance. In
2 this way, subsequent commands and tasks have access to the results of performing
3 the command on multiple remote systems. The results are stored in the
4 environment variable as an aggregated array. The aggregator 255 stores
5 information that associates the origin of each results package with its particular
6 index in the environment variable. In this way, components of the command line
7 environment 200 have ready access to the results on a per-machine, per-process, or
8 per-application domain basis if needed or desired. In one implementation, the
9 aggregated results are made available in a synchronous fashion, e.g. when all the
10 results are returned. Alternatively, the results may be made available through the
11 environment variable as they are received.

12
13 In a similar vein, the core engine 251 may cause a command line to be
14 executed in a disaggregated way, such that a command can have access to the
15 results of a remote execution as the results are returned. For example, if a user
16 were interested in locating any one of multiple remote computing devices that had
17 in excess of a certain amount of free storage, then the execution of the command
18 could terminate appropriately once the first such device were located. In this case,
19 the aggregator 255 and the core engine 251 may interact so that the results are
20 evaluated asynchronously. In this case, the origin information for the results is
21 still made available.

22
23 The case can be envisioned where a command is intended for execution on
24 very many remote devices, such as perhaps hundreds or even thousands. In that
25 case, it may be preferable not to simultaneously launch all the commands at once.

1 If so, a “throttler” function **257** may be used for performance enhancement. The
2 throttler **257** interacts with the core engine **251** and perhaps the session manager
3 **253** to limit the number of connections that are made in a session so that the
4 network or the resources of the administrator **112** are not overly burdened. For
5 example, a “-throttle 50” parameter may be used on the command line to indicate
6 that no more than 50 connections should be active at any one time. This
7 enhancement helps to prevent overburdening the resources of the administrator
8 **112** or the network. Alternatively, the throttler **257** could also interact with other
9 performance-based mechanisms to regulate the performance impact of a remote
10 command execution. For instance, the throttler **257** may interact with a QOS
11 (Quality Of Service) mechanism to limit the impact on network bandwidth. In
12 addition, the throttler **257** could be configured to interact with each remote agent
13 to regulate the performance impact on each remote system, such as processor or
14 memory load, or the like.

15
16 Fig. 3 is a functional block diagram of a hierarchical topology **300** of
17 computing systems in a networked environment that may be administered by the
18 command line environment just described. It can be envisioned that the system
19 described above may be used to issue remote instructions to very many remote
20 devices, such as in a large enterprise network. Accordingly, the command line
21 system implements the hierarchical topology **300** to avoid overburdening the
22 administrator **112** when a large number of connections are being made.

23
24 As illustrated, the topology **300** includes the administrator **112** and a
25 distributed network **301** of computing devices. The distributed network **301**

1 includes a hierarchical layout with a first level **310** of computing devices
2 composed of servers (i.e., Server A **302**, Server B **303**, and Server C **304**) that
3 each control a group of child computing devices at a second level **312**. One or
4 more of the computing devices at the second level (e.g., Server D **361**) may in turn
5 have its own children at a third level **314**, and so on. The distributed network **301**
6 shown in Fig. 3 is illustrative only, and it will be appreciated that complex
7 enterprise networks can have multiple layers of servers and thousands of
8 computing devices.

9
10 In this implementation, several of the computing devices in the distributed
11 network **301** include components (e.g., Agent **308**) that may interact with the
12 administrator **112** in a cooperative way to help distribute the performance of a
13 command instruction. More specifically, a command line instruction issued at the
14 administrator **112** may affect a very large number of the computing devices in the
15 distributed network **301**. Accordingly, the administrator **112**, rather than locally
16 initiate all the connections necessary to perform the instruction, distributes the task
17 among several children in the distributed network **301**. This distribution may be
18 performed in at least two ways.

19
20 First, in the case where the administrator **112** does not have knowledge of
21 the layout of the distributed network **301**, the administrator **112** may issue the
22 command instruction to each server in the first level **310** with further instructions
23 to cause the command to be executed on each of their children or any of their
24 children that are in an identified set of affected nodes. In that way, the task of
25 actually launching each connection is distributed to other computing devices. The

1 computing devices in the first level **310** may additionally delegate some of the
2 execution to subordinate computing devices in the second level **312**, such as
3 Server D **361**.

4
5 Second, in the case where the administrator **112** has knowledge of the
6 layout of the distributed network **301** and can identify which leaf nodes are
7 controlled by which servers, the administrator **122** may decompose the command
8 into subcommands for each branch in the distributed network **301** having affected
9 nodes. Then the administrator **112** issues those subcommands directly to the
10 controller for the affected nodes. In essence, this technique allows the
11 administrator **112** to retain governance over which server or node in the distributed
12 network **301** performs the actual execution of the command instruction.
13 Additionally, this technique simplifies the task to be performed by the subordinate
14 computing devices in that they do not need to discover whether they have affected
15 children.

16
17 It should be noted that each of these techniques is simplified because the
18 return results (see Fig. 2) include sufficient information to identify the origin of
19 the results and the command instruction to which the results pertain. In the
20 absence of this information, the administrator **112** and each delegate would need
21 to coordinate to ensure that the returned results could be attributed to a particular
22 node, if that information were required.

23
24 Fig 4. is a logical flow diagram generally illustrating steps that may be
25 performed by a process **400** for remotely executing at least a portion of a

1 command line instruction. The process 400 begins at step 401, where a command
2 line is received by a command line execution environment. Although any
3 command line execution environment suitable for implementing the described
4 techniques is acceptable, the command line environment described in co-pending
5 U.S. Patent Application Number 10/693,785, entitled Administrative Tool
6 Environment, filed on October 24, 2003, is especially well suited. That U.S.
7 Patent Application is expressly incorporated herein by reference in its entirety.

8
9 At step 403, it is determined that the received command line includes at
10 least one command to be executed remotely on one or more remote systems.
11 Remote execution includes execution on either a remote computing device,
12 another process on the local computing device, or a task in another application
13 domain within the same local process.

14
15 At steps 405 and 407, the command line environment causes a persistent
16 session to be initiated to each identified remote system, and causes each remote
17 system to execute the remote command. Alternatively, a single session may be
18 used that includes separate connections to each remote device. As mentioned
19 above, the persistent session may be assigned to an environment variable. In
20 addition, each connection in the session may be serially or concurrently caused to
21 execute the remote command. A performance enhancement to these steps is
22 illustrated in Fig. 5 and described below.

23
24 At step 409, the results of the remote execution of the commands is
25 received. As mentioned, the results may be in the form of a return package or

1 serialized object that includes the results of the execution as well as other
2 identifying information about which remote node executed the command and the
3 like.

4
5 Fig. 5 is a logical flow diagram generally illustrating a process 500 for
6 enhancing the performance of the command line environment when issuing a
7 remote command to a large number of remote devices. The process 500 begins at
8 step 51, where the command line is decomposed into a number of subcommands
9 based on which affected nodes are governed by which controller in a set of
10 controllers. Then, at step 503, each subcommand is issued to each identified
11 controller for that particular controllers affected nodes. Finally, at step 505, the
12 results that are returned from each controller are aggregated. Because each of the
13 results includes information about the originating node, the aggregation step does
14 not lose valuable information about which node generated the results, if that
15 information is necessary.

16
17 The command line environment described above has several advantages
18 over existing systems. The ability to persist a session allows a remote process to
19 be reused for multiple commands. Multiple connections may be aggregated into a
20 session, allowing simple concurrent processing of a remote command without
21 resort to worker threads or the like. And the task of executing the remote
22 command may be distributed to other systems to enhance performance. These and
23 other advantages will become apparent to those skilled in the art.

1 Fig. 6 illustrates an exemplary computing device that may be used in an
2 exemplary command line environment. In a very basic configuration, computing
3 device **600** typically includes at least one processing unit **602** and system memory
4 **604**. Depending on the exact configuration and type of computing device, system
5 memory **604** may be volatile (such as RAM), non-volatile (such as ROM, flash
6 memory, etc.) or some combination of the two. System memory **604** typically
7 includes an operating system **605**, one or more program modules **606**, and may
8 include program data **607**. The operating system **606** include a component-based
9 framework **620** that supports components (including properties and events),
10 objects, inheritance, polymorphism, reflection, and provides an object-oriented
11 component-based application programming interface (API), such as that of the
12 .NET™ Framework manufactured by Microsoft Corporation, Redmond, WA.
13 The operating system **605** may also include a command line environment **200**,
14 such as that described above. This basic configuration is illustrated in Fig. 6 by
15 those components within dashed line **608**.

16
17 Computing device **600** may have additional features or functionality. For
18 example, computing device **600** may also include additional data storage devices
19 (removable and/or non-removable) such as, for example, magnetic disks, optical
20 disks, or tape. Such additional storage is illustrated in Fig. 6 by removable storage
21 **609** and non-removable storage **610**. Computer storage media may include
22 volatile and nonvolatile, removable and non-removable media implemented in any
23 method or technology for storage of information, such as computer readable
24 instructions, data structures, program modules, or other data. System memory
25 **604**, removable storage **609** and non-removable storage **610** are all examples of

1 computer storage media. Computer storage media includes, but is not limited to,
2 RAM, ROM, EEPROM, flash memory or other memory technology, CD-ROM,
3 digital versatile disks (DVD) or other optical storage, magnetic cassettes, magnetic
4 tape, magnetic disk storage or other magnetic storage devices, or any other
5 medium which can be used to store the desired information and which can be
6 accessed by computing device 600. Any such computer storage media may be part
7 of device 600. Computing device 600 may also have input device(s) 612 such as
8 keyboard, mouse, pen, voice input device, touch input device, etc. Output
9 device(s) 614 such as a display, speakers, printer, etc. may also be included.
10 These devices are well known in the art and need not be discussed at length here.

11
12 Computing device 600 may also contain communication connections 616
13 that allow the device to communicate with other computing devices 618, such as
14 over a network. Communication connections 616 are one example of
15 communication media. Communication media may typically be embodied by
16 computer readable instructions, data structures, program modules, or other data in
17 a modulated data signal, such as a carrier wave or other transport mechanism, and
18 includes any information delivery media. The term “modulated data signal”
19 means a signal that has one or more of its characteristics set or changed in such a
20 manner as to encode information in the signal. By way of example, and not
21 limitation, communication media includes wired media such as a wired network or
22 direct-wired connection, and wireless media such as acoustic, RF, infrared and
23 other wireless media. The term computer readable media as used herein includes
24 both storage media and communication media.

1 Although details of specific implementations and embodiments are
2 described above, such details are intended to satisfy statutory disclosure
3 obligations rather than to limit the scope of the following claims. Thus, the
4 invention as defined by the claims is not limited to the specific features described
5 above. Rather, the invention is claimed in any of its forms or modifications that
6 fall within the proper scope of the appended claims, appropriately interpreted in
7 accordance with the doctrine of equivalents.